

Your Conversion Weekend Checklist

Use this checklist to help prepare for the transition to Midwest Heritage's new online banking experience.

Before Thursday, June 18, 2026

- Watch your mail in early June for your new Midwest Heritage debit card.

- Activate your new debit card when it arrives.

Note: Your new debit card will not be available to use until **2:00 a.m. on Thursday, June 18**. Continue to use your Iowa Savings Bank card until this time.

- Download and save important online banking documents you want to retain.

Statements

Check Images

- Make note of bill pay details.
See included bill pay worksheet.

- Make note of external transfer details.
See included external transfer worksheet.

- Add Midwest Heritage emails to your contact list.

Please add:

news@mc.midwestheritage.com

hello@mc.midwestheritage.com

reply@mc.mhbank.com

Conversion Weekend: June 19-21, 2026

- Plan ahead for branch closures.

Friday, June 19 and Saturday, June 20.

- Plan ahead for online banking downtime.

Online banking will not be available from the end of business on Thursday, June 18 through Sunday, June 21.

- Start using your new Midwest Heritage debit card.

Beginning at **2:00 a.m. on Thursday, June 18**.

- Properly dispose of Iowa Savings Bank debit card.

Once your new Midwest Heritage debit card is active, cut through the chip, magnetic stripe, and card number on your old card before discarding it.

- Continue using your Iowa Savings Bank checks

Reorder checks as needed.

- No Action Needed For:

Loan automatic payments

Safe deposit boxes

Existing account numbers

Existing Iowa Savings Bank checks

Member
FDIC

Beginning Monday, June 22, 2026

Enroll in Midwest Heritage online banking

Starting at **8:00 a.m. on Monday, June 22**, visit www.midwestheritage.com and select **Login** and then **Enroll Now** to self-enroll.

Update automated payments or direct deposit routing information, if applicable.

Your account number will not change. We encourage you to begin using the Midwest Heritage routing number: **073902436**

Download the Midwest Heritage mobile banking app

After enrolling, download the Midwest Heritage mobile app and sign in using your new online banking credentials. Search Midwest Heritage Personal in your app store.

Enroll in electronic statements

From your new online banking home, click **Accounts** tab, select **Documents**, click the **Delivery Settings** tab and complete your preferences.

Enroll in electronic year-end tax documents

From your new online banking home, click **Accounts** tab, select **Documents**, click the **Delivery Settings** tab and complete your preferences.

Enroll in Bill Pay and set up your payments

Click the **Money Movement** tab and select **Bill Pay**. The Bill Pay dashboard will open in a new screen.

Set up external account transfers

Click **Move Money** tab, select **Manage Accounts** and then **Add Accounts**

Set up transaction alerts based on your preferences

Click the **Select Service** tab and then select **Alerts**.

Update saved website bookmarks

Use www.midwestheritage.com going forward. The Iowa Savings Bank website will no longer be available.

Update employee email contacts

Iowa Savings Bank employee email address will forward, but please update your contacts with Midwest Heritage email addresses.

Helpful Information

Branch Phone Numbers

Carroll: 712-792-9772

Coon Rapids: 712-999-2271

Glidden: 712-659-2372

Lake City: 712-464-3153

Branch Fax Numbers

Carroll: 712-792-6773

Coon Rapids: 712-999-2909

Glidden: 712-659-2345

Lake City: 712-464-1026

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